

## Happy Tails Grooming & Boarding

115 N. Crutchfield St. Dobson, NC 27017

336-386-3861 [happytailsindobson@gmail.com](mailto:happytailsindobson@gmail.com)

*Please note that Happy Tails is primarily a grooming salon, that offers a quiet, comfy boarding place for your pet. We are not set up as a high volume boarding facility as we mainly groom dogs, and offer the boarding as a convenience to our clients.*

*Our rates might be higher than high volume facilities, but it is structured in a much quieter, climate-controlled environment that dogs seem to prefer if they are accustomed to being inside.*

*We do **not** have an outside play yard or co-mingle dogs together for playtime(unless boarding together in the same dog family).*

**\*\*\*\*\*NEW FOR 2024\*\*\*\*\* IF YOUR DOG IS NOT IN OUR REGULAR CLIENT ROTATION AND IS OVER 15# YOU MAY BE REQUIRED TO COME IN FOR AN EVALUATION WITH YOUR PET BEFORE BOARDING**

*If your dog is not accustomed to being walked on a leash (for example: they go as they please outside in a yard) you will likely have a clean up fee of \$5-\$10 added per day per dog for cleanup over and above regular kennel use and regular daily cleaning. This will also apply to intact male dogs that “mark” the rooms or suite, as they will usually continue to do so after the room has been cleaned each time(mainly because they smell other dogs around, it doesn’t mean they are bad dogs or that they are doing anything wrong, and it sometimes will happen here but not at your home because it is an unfamiliar environment). Most puppies under 8 months of age that are still learning potty training will incur a clean up fee added to their stay, but only if needed.*

*Our timeframes for feeding and walking on the weekends are typically 8am and again at 6pm, and sometimes a night check at 9pm.*

*If your dog is used to using potty pads, please bring the ones that they are used to as some dogs do not do well switching to different ones.*

*If your dog has specific toys we will keep them together with their things and return them to you at checkout. Please bring bones, toys and treats that your dog is used to and you know they are safe to have.*

*Please do **NOT** change your dogs regular diet or food just because they are boarding. Digestive upset is common in dogs due to the stress and change, add to that an unfamiliar food and it is usually not a good combination at all. We offer baby food pumpkin for doggies that have an upset stomach, as part of the boarding convenience for the first day. This is usually added in with a spoonful of a tasty wet food to encourage eating and may differ from your dog’s regular diet. If your dog needs pumpkin for more than a day, there will be a \$5 charge per feeding. Pumpkin is high in fiber and helps to bind the stool and prevent runny accidents and tummy discomfort.*

*Please understand that if your dog has accidents on their bedding or blankets, that it is not out of the ordinary especially if they are intact. Many dogs, young and/or intact will “mark” their items because*

*the other dogs' smell is around. This sometimes happens if they are perfect at home, then come here and pee on their own beds. We need to have beds and bedding that can be washed. If your bed is too big to fit in a standard washing machine, understand that it may be soiled at pickup and unable to be cleaned here. We would prefer you leave the big beds at home. Understand that if you bring a bed or blanket, or toys, that your dog may "act out" and tear them up. It happens.*

*We do offer dogs to be housed together in the same suite for a discounted rate, but please be aware that if they do not get along, are aggressive at feeding or any other time, that they may be separated **at our discretion** if the safety of the dogs are at risk. You may be charged for the additional room or clean up fees should they be needed. Sometimes we choose to separate dogs in the same household because one is clean and the other has accidents. If this is the case and we have the room, you will not be charged extra.*

*If your dog is accustomed to staying in a crate at night, for potty training or for consistency, please bring the crate with you or make sure we have one approximately the same size as what your dog is accustomed to when you bring your dog to board. We can put the crate into the room, and keep the same cycle of crate time like you do at home to prevent setbacks in potty training and to allow the dog some familiar "hidey place" while boarding.*

*If your dog eats a combination of wet/dry food, supplements, or specialty feedings this will be the same as a medication charge(\$2.50/feeding). We do have a fridge available to keep food but please bring can covers or plastic bags, or containers to divide feedings if needed. Please label AM and PM bags if they are different amounts or kinds of food.*

*Be sure to add at least one extra days' worth of food in case of an extra stay due to anything unforeseen.*

*If you forget your food, it's not the end of the world. We can overnight chewy products, or amazon, or run to Petsense or Tractor Supply to get food. There will be a \$20 fee to go to town, plus the cost of the products. Shipping will apply at actual cost for anything needing to be ordered.*

*Please understand that there is a possibility that your dog(s) room is not ready when they check in. We clean and sterilize between dogs, so it is not unusual for a dog to leave, and another dog come in that needs the same area. Be aware that your dog may have to spend some time in a grooming crate or playpen until the room is cleaned and ready for them.*

*Some dogs are not comfortable away from home for various reasons. If your dog is deemed aggressive to our staff they will be placed in the aggression category and be at \$50/night. You may also incur clean up charges as well if the dog is not safe to take out and has to be cleaned up or switch rooms to clean around them. Some dogs get this way over food and being away from home. Be assured that we will always have big pails full of water available for your dog and set up plenty of food for them, but they might not be able to be walked or taken outside. In extreme circumstances they might have to be barricaded in the room and wait until you come back to pickup to get to them. They will still be safe and fed and watered, but may incur an aggression charge.*

*If you are scheduled to check out on a certain day and time and make changes to that(stay longer, choose evening instead of morning pickup, etc) please understand that you may incur a transition fee of up to \$50 on top of the boarding rates, for rearranging the schedule if we have dog(s) needing to come in that have to make other arrangements because of the room not being available as scheduled.*

*We have concrete treated floors. We do not have fleas in our facility, Your dog will not get fleas here, and they need to be on a flea treatment protocol before entering the shop. If your dog is found to have*

fleas that means they brought them with them to stay, and we will treat them here with a flea bath at our current grooming rates for your size/coat dog in our system.

If your dog has an open wound or requires medication to be administered or applied (ears, for example) there will be a \$2.50-\$5/administration added to cover the cost. If you do not provide the required needs it will be added at cost.

Traditional hours are: Mon- Fri. 7:30AM to 5:30PM. Dogs checking in or out, outside of these times will incur a drop off/pickup fee of \$10 dollars. This will also be added for holidays and when the staff is not in the office/scheduled off day. Check in and check out times for weekends are 8-9AM and 5-6PM unless other arrangements have been made. If you need your dog picked up or dropped off outside of those timeframes, a convenience fee of \$25 will apply.

**Please sign here confirming that you have read the above statements. If you sign and you do not read them, it is not on us if you do not understand why your ticket changes or has any pricing adjustments.**

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***I have read the above rate adjustments and understand them.***

Daycare is available with notice, during the week at the rate of \$20/day smalls, \$25/day large. This rate also applies to dogs being picked up after a boarding stay, before noon on the pickup day if a weekday, or utilizing the AM pickup during the weekend. Puppies usually will incur a \$5 clean up fee, while being trained to use pads or go outside. Please provide your own wee pads for us to use for your dog.

- **Suite Rooms or Playpens** available for small dogs at \$25/night two small dogs can stay in the suite together for \$40/night. Intact small dogs are \$30/night. Playpen boarding is at our discretion if the dog is better suited to an area where they can see out.

- **Medium Dogs** are \$35/night

-**Large “Pawston Inns”** is the larger suites, suitable for dogs that need more play area, or large dogs. One well-mannered large dog is \$45/night. Intact large dogs are \$50/night.

Before your pet/s can board or participate in our daycare program we must have the following vet administered shots on file – you can email records to [happytailsindobson@gmail.com](mailto:happytailsindobson@gmail.com) or text to Ralena’s cell at 336-374-0296 you can also bring a hard copy with you when you come to board.

Dogs must have received vaccines **at least** 7 days prior to coming to our facility, except for Rabies, that can be given same day as check in. Puppies under 16 weeks will not be boarded with a signed immunity waiver.

- DHLPP (distemper/hepatitis/lepto/parainfluenza/parvo)

- Rabies (can be admin same day)

- Bordetella / Kennel Cough (optional)

- Fecal Exam (optional, may opt out by signing here \_\_\_\_\_)

*Cats must have received vaccines at least 3 days prior to coming to our facility*

*Please bring your cats' normal litter when you bring them to stay. Also bring them in a carrier. Cats are only available to be boarded in an extra large crate, at \$25/night rate. Cats MUST be on a current flea prevention program prior to entering the shop.*

- FVRCP/ FELV

- Rabies

**Medications/Supplements:** *we will only administer medication orally. If your pet requires medications such as insulin, we recommend that your pet board with your veterinarian, so they have professional medical care available. All other medications must be in original current prescription bottles, labeled for your pet. This will incur a \$2.50 medication administration fee per administration, per medication or supplement on top of your boarding charges. You will also need to provide what you feed with the meds, ie. Pill pockets, hot dogs, cheese, xylitol free peanut butter, etc. If you do not provide anything we will bill you for what we have to use. Please list ALL medication your pet/s take and how administered.*

**Brand of Food:** \_\_\_\_\_

**Do you leave full food bowl out, or give at certain times?** \_\_\_\_\_

**How much do you give at a time? (Please bag servings individually or provide a scoop)**

Pet 1:

Pet 2

Pet 3

**What times is your pet(s) used to going to the bathroom(ie after eating in the morning, before eating, etc) If they use pads, just state pads.**

Pet 1:

Pet 2

Pet 3

**Does your pet have any behavioral problems that we need to be made aware of, if so please explain**

**Does your pet have any medical problems that we need to be made aware of, if so please explain**

CONSENT TO PROVIDE VETERINARIAN CARE & RELEASE OF LIABILITY

*In the event of an emergency, I understand that my pet will be taken to the nearest Veterinarian. I understand that the Veterinarian listed will be contacted FIRST; if no one can be reached my pet will be taken to our Veterinarian of choice or the closest Emergency Clinic. I understand that I am fully responsible for any cost incurred.*

*I understand that I am entering into a contract with Happy Tails Grooming & Boarding for the care of my pet. I understand that the staff at the facility will provide the best care possible in my absence. All precautions will be taken to prevent harm to any pet while at the facility, but no matter the amount of precautions, accidents can happen. In the event of an unforeseen tragedy, I release and hold harmless Happy Tails Grooming & Boarding and/or its manager and staff of any and all liability.*

Owners Name \_\_\_\_\_(Print)

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

Cell \_\_\_\_\_ Email Address \_\_\_\_\_

*Are there any other people allowed to pick up your pet/s other than YOURSELF?*

Name/Relationship to Client

Phone

\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Emergency Contact & Phone \_\_\_\_\_

Pet Owners' Signature \_\_\_\_\_

Date \_\_\_\_\_

IF YOU HAVE RECEIVED THIS IN AN EMAIL PRIOR TO YOUR VISIT, PLEASE PRINT,

Pets Name	Breed/Size	Age/Year	Color
1 _____	_____	_____	_____
2 _____	_____	_____	_____
3 _____	_____	_____	_____

SIGN, AND BRING WITH YOU. YOU MAY ALSO EMAIL FORMS TO  
**happytailsindobson@gmail.com**